

Motor Vehicle Information Scheme Update

The Motor Vehicle Information Scheme (The Scheme) will create a fairer opportunity for Australian repairers to compete for more business and supports more choice for consumers in the Australian automotive industry as of 1 July 2022.

The scheme mandates all service and repair information provided to car dealership networks and manufacturer preferred repairers be made available for Australian repairers and Registered Training Organisations (RTOs) to purchase at a fair and reasonable price.

Motor vehicles covered under the scheme include passenger and light goods vehicles manufactured on or after 1 January 2002. Two or three wheeled vehicles along with farm machinery, motor homes, buses, heavy vehicles, and recreational vehicles are excluded from the Scheme.

What is a repairer?

A repairer is a person who carries a business of diagnosing faults with servicing, repairing, modifying, or dismantling motor vehicles in Australia.

This includes:

- specialist repairers such as auto electricians, transmission, brake, suspension, and windscreen technicians;
- vehicle body or smash repairers;
- vehicle recycling/dismantlers.

Individuals who do not run these businesses but repair their own vehicles as a hobby cannot access service and repair information under this scheme.

What information can I access, as a repairer, under the scheme?

Repairers can purchase general repair information used to diagnose faults, service and repair a vehicle directly from the data provider. Generally, data providers will publish what information is available on their website in an easily accessible format.

You will be required to register and pay a subscription on each of the data providers web portal. Data providers are obligated to provide Scheme information in either the same format as they provide it to other Australian repairers or, if that form is not practicable or accessible, a format that is reasonably accessible.

Scheme information may include but not limited to the following:

- Service and repair manuals
- Technical service bulletins and service campaigns
- Wiring diagrams
- Technical specifications
- Diagnostic and testing procedures
- Component reinitialisation codes
- Software updates
- Body repair methods
- Service and maintenance schedules
- Recalls

Safety & Security Information

Access to safety information is restricted to individuals who satisfy fit and proper person criteria such as successfully completing training that teaches competency in safely working on a vehicle installed with a hydrogen, high voltage, or an electric propulsion system and is provided by a scheme RTO or on behalf of a system or vehicle manufacturer.

Access to security information is restricted to individuals who satisfy fit and proper person requirements and includes undertaking a national police check every 2 years and having none of the following convictions recorded:

- an offence involving theft resulting in imprisonment; or
- an offence involving theft of a motor vehicle or motor vehicle component; or
- an offence related to deception, fraud, or dishonesty; or
- an offence related to tampering with a motor vehicle or motor vehicle component.

For more information about safety and security requirements visit [aasra.com.au](https://www.aasra.com.au)

The Australian Automotive Service and Repair Authority



The Commonwealth Government has appointed the Australian Automotive Service and Repair Authority (AASRA) to be the Scheme Adviser in the operation of the Motor Vehicle Service and Repair Information Sharing Scheme.

AASRA's role includes facilitating access to data providers (car manufacturers, affiliated parties, and others) information portals, assisting in the consideration and approval of fit and proper credentials for repairers seeking safety and security scheme information, facilitating dispute resolution and reporting to the government and regulator on Scheme performance and advice on adjustments, changes or improvements to Scheme Rules.

Automaker Service Information Links
Please click the brand logo of your choice to see all available information. Scroll down the page to the blue buttons. These links will open up new pages in the automaker's website or provide you with additional information first. Subscription Pricing appears on the brand page. Prices are displayed without GST. They may also be displayed in the automaker's domestic currency as noted.

Registrations are now open via the AASRA portal, a list of data provider information links is also available on the AASRA portal.

AASRA subscription costs (excl gst):

Subscription Level	Cost
Base	\$90 pa
Vehicle Security Professional (VSP)	base level + \$210 pa
EV Technician	base level + \$50 one off fee
Hydrogen Vehicle Technician	base level + \$50 one off fee

For more information or to register with AASRA click [here](#).

Further information regarding the Scheme will be provided by AASRA over the coming weeks.

The Australian Competition and Consumer Commission (ACCC) has also published information and fact sheets relating to the Scheme. Click [here](#) for more information.

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